



Eastern Power
Distribution Company of A.P. Ltd
ఆంధ్ర ప్రదేశ్ తూర్పు ప్రాంత విద్యుత్ పంపిణీ సంస్థ

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PRESS NOTE

Vizianagaram: September 22: The Superintending Engineer of APEPDCL Vizianagaram Operation Circle, N.Prasad has stated that APEPDCL is at fore front in providing consumer services. He is speaking on this occasion of releasing a pamphlet on Customer Service Activities of this Company here today. i.e.on 22nd September 2009.He further stated that in Vizianagaram Dist 5,25,961 Power Connections were in live. In these connections 4,65,49 are Domestic.. For serving these electricity

consumers Six Customer Care Centers were established round the clock for consumer's service with toll free number 155333. He is requested that the consumers of APEPDCL may utilize these facilities and get benefit. The APEPDCL Dy.General Manager,Corporate Communication, K.V.R. Prasad who is organized this programme has stated that the company has try to provide modern communication facilities to consumers. IT is playing a key role in consumers relations. he stated. The chairman and Managing Director of APEPDCL has given more priority to improve the IT facilities to the consumers the DGM stated. Now the consumers can get the billing details from the intranet and they can easily pay the bills through net. In this programme D.Sambamurthy, D.E. Tech, G.Chirinjeev Rao, D.E. Operations,Vizianagaram, K.Gopala Rao, S.A.O,Vizianagaram. are participated.

(K.V.R Prasad)

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To
The bureau chief/Staff Reporter,
Press/Electronic Media,
Vizianagaram.